

Global Connect Terms & Conditions

Terms & Conditions of Use Policy

UnitSpeed Host provide Internet World Wide Web page hosting, Marketing, and Development and internet access world wide. We have certain legal and ethical responsibilities consisting with the use of its server and equipment involved in these services.

Our general policy is to act as a provider of internet presence. We have specific ethical concerns regarding the use of its computers detailed below. We reserve the right to suspend or cancel a customer's access to any or all services we provided when we decide that the account has been inappropriately used.

IMPORTANT NOTE

UnitSpeed Host has the right to discontinue service, or deny access to anyone who violates our Policies or the terms and conditions shown **WITHOUT WARNING OR PRIOR NOTICE**. No refunds of fees paid will be made if account termination is due to violation of the terms.

Server Abuse

Any attempt to undermine or cause harm to a server, or customer, of ours is strictly prohibited.

Unauthorized use of other people's accounts or computers

UnitSpeed Host will strongly react to any use or attempted use of an Internet account or computer without the owner's authorization. Such attempts include "internet scamming" (tricking other people into releasing their passwords), password robbery, security hole scanning etc.

Any unauthorized use of accounts or computers by a customer, whether or not the attacked account or computer belongs to us, will result in action against the attacker. Possible actions include warnings, account suspension or cancellation, and civil or criminal legal action, depending on the seriousness of the attack.

Global Connect

Your account is personally. You may not provide your username and password to 3 part. You may not use the account to resell network services. To order, have and use an account you have to be majority. To use the Global Connect you are responsible for the cost regarding to telecommunication between you and UnitSpeed Host access points. You may only use Global Connect to legal purposes. UnitSpeed Host will not take responsibility for any violation no matter which country laws which have to do with the violation. UnitSpeed Host reserve the right to suspend or close a customer's access to the internet if UnitSpeed Host decide that the account has been inappropriately used (unauthorized access, abuse etc). Same rules include: If the account is being used by more than 1 person or modem also used at the same time. If used by more than 1 person the user will have to pay for more accounts. If the user try to use others username and password. Abusing the network, resources, it-systems, bandwidth etc result in limited access or cancellation. Payment have to be made each months (expect monthly fee). Usage more than \$100 each months the user have to pay the amount also if the full months not have been completed. UnitSpeed Host can ask for a deposit or the services can be closed. UnitSpeed Host can at any time change services, prices etc.

Software

UnitSpeed Host have copyrights, right of property and other rights to the software which have been full or part developed by UnitSpeed Host. The software supplied to the service can only be use together with UnitSpeed Host services. It is not allowed to distribute (sell, rent etc) the software or services. You are not allowed to use the software when you not use UnitSpeed Host services any more. The user have to follow the terms and condition for software developed by 3 party which is distributed by UnitSpeed Host. UnitSpeed Host are not responsible for problems etc with software from 3 part. Contact 3 party if you have problems but UnitSpeed Host can not be responsible. UnitSpeed Host are not responsible for any software supplied by us damaging the users computer/system. UnitSpeed Host are not responsible for loss of data etc.

Unsolicited Email (Spam)

Unsolicited commercial advertisements (spam) are not allowed in e-mail, and will likely result in account cancellation.

The following activities are not allowed:

- Unsolicited bulk or commercial messages ("spam"). This includes, but is not limited to, bulk mailing of commercial advertising, informational announcements, charity requests, petitions for signatures, and political or religious tracts. Such messages may only be sent to those who have explicitly requested it from your domain.

- Forging, altering or removing electronic mail headers is prohibited. Any domain sending stealth spam will be terminated without warning and without refund.
- Sending numerous copies of the same or substantially similar message with the intent to disrupt a server or account ("mail bombing").
- Spamming Newsgroups: Commercial advertisements are unwelcome in most Usenet discussion groups and on most e-mail mailing lists. Inappropriate posting may result in account cancellation. See the newsgroup or mailing list's charter for whether advertising is allowed or not. "Spamming," or sending a message to many different off-topic newsgroups, is particularly unethical and will be treated as such.
- Mail may not be used to harass or intimidate others. Harassment, whether through language, frequency of messages, or size of messages, is prohibited. Sending a single unwelcome message may be considered harassment. If a recipient asks to stop receiving e-mail, you must not send that person any further messages.

Providing spamware (software used to send bulk email or software used to harvest email addresses) or links to sites providing spamware is strictly prohibited and subject to demand for removal or account cancellation.

Email (SMTP)

With regards to UnitSpeed Host Global Connect service, UnitSpeed Host make no guarantees that any user accessing the internet through the UnitSpeed Host dialler will be able to send emails through their existing mail account servers if such servers are subject to open relay blocking. UnitSpeed Host will not be held responsible for any inability to send emails through the UnitSpeed Host Global Connect internet service where such blocking has been enforced by a third party email provider.

Customer

Customer are responsible for obtaining and maintaining at your own expense, all input/output devices or equipment (such as modems, terminal equipment, computer equipment and software) and communications services (including without limitation, long distance or local telephone services) necessary to access the UnitSpeed Host services and for ensuring such equipment and services are compatible with UnitSpeed Host requirements.

IP Address Ownership

We shall maintain and control ownership of all IP numbers and addresses that may be assigned to you by us and we reserves, in its sole discretion, the right to change or remove any and all such IP numbers and addresses.

Network Security

Customers may not use the UnitSpeed Host network with an attempt to circumvent user authentication or security of any host, network, or account. This includes, but is not limited to, accessing data not intended for the customer, logging into a server or account the customer is not expressly authorized to access, password cracking, probing the security of other networks in search of weakness, or violation of any other organization's security policy. Customers may not attempt to interfere or deny service to any user, host, or network. This includes, but is not limited to, flooding, mail bombing, or other deliberate attempts to overload or crash a host or network. UnitSpeed Host will cooperate fully with investigations of violations of systems or network security at other sites, including cooperating with law enforcement authorities in the investigation of suspected criminal violations. Users who violate system or network security may incur criminal or civil liability.

Payment Policies

All accounts are set up on a pre-pay basis. Setup fees are charged for all new accounts and major account changes and are **non-refundable**. All pricing is guaranteed for the term of pre-payment. We reserves the right to change prices at any time, unless other terms have been agreed upon. Any account not brought current within a week (7 days) of e-mail notice or exceeding this time frame in any way is subject to suspension. Customer are responsible for payment of abuse, family use etc. which have been using UnitSpeed Host Global Connect. Customer are responsible for any local fees, phone connection fees, usage of phones etc when using UnitSpeed Host Global Connect if they was not TOLL FREE or not mention as TOLL FREE in the dialler (software). If any places like hotel etc ask for a usage fee for using/connecting to UnitSpeed Host Global Connect also when using TOLL FREE the customer are responsible for that fee. Customer have to pay UnitSpeed Host roaming cost at any time. The customer is responsible for all money owed on the account from the time it was established to the time that the customer notifies using writing for a request for termination of services. All payment is in U.S. currency.

Cancellation

We reserves the right to cancel service at any time. All fees paid in advance of cancellation will be pro-rated and paid by us if we institutes it's right of cancellation. Any violation of policies which results in extra costs will be billed to the customer (i.e. transfer, space etc.)

All of our web hosting plans are backed by a 30 day money back guarantee. If you are not completely satisfied with our services or support within the first 30 days of your contract, you will be given a full refund of the contract amount



excluding setup fees and overages. Domain Registration Fees are non-refundable, no exceptions. If we are notified within the first 30 days following activation no refund is available after the 30th day. Global Connect have to be cancelled 30 days before next payment. Usage to the cancellation have to be paid by the user also if this month usage have been send the months after. When UnitSpeed Host system have calculated the total usage cost. This policy does not apply to any additional services such as overages, referrer logs, real audio/video, additional disk space, additional pop accounts, etc. Due to security concerns, all account cancellations must be done in writing via air mail or fax with a valid signature of the primary contact of the account, account name, reason for cancellation. Phone or email requests will not constitute acceptance of any cancellation. Refunds will be made by check or issued back to your credit card or transferred to your bank account within 30 days of receipt of cancellation. Cancellation of customers account have to be requested 30 days before next payment. Customer need to confirm cancellation when UnitSpeed Host receive it.

Lawful Purpose

We reserves the right to refuse service to anyone. Customers may only use our servers for lawful purpose. Transmission of any material in violation of any Federal, State or Local regulation is prohibited. This includes, but is not limited to copyrighted material, material legally judged to be threatening or obscene, and material protected by trade secrets. We expressly forbid anyone from using servers for the propagation, distribution, housing, processing, storing, or otherwise handling in any way lewd, obscene, or pornographic material, or any other material which we deem to be objectionable, including, but not limited to, pornography, satanic materials, and any and all materials of an adult nature. The designation of any materials as such described above is left entirely to the discretion of our management.

Indemnification

Customer agrees that it shall defend, indemnify, save and hold us harmless from any and all demands, liabilities, losses, costs and claims, including reasonable attorney' s fees asserted against us, its agents, its customers, officers and employees, that may arise or result from any service provided or performed or agreed to be performed or any product sold by customer, it' s agents, employees or assigns. Customer agreeeso defend, indemnify and hold us harmless against liabilities arising out of; (1) any injury to person or property caused by any products sold or otherwise distributed in connection with our servers; (2) any material supplied by customer infringing or allegedly infringing on the proprietary rights of a third party; (3) copyright infringement and (4) any defective products sold to customer from our servers.

Disclaimer

We will not be responsible or can be responsible for any damages your business may suffer. We make no warranties of any kind, expressed or implied for services we provide. We disclaim any warranty or merchantability or fitness for a particular purpose. This includes loss of data, loss of data resulting from delays, non-deliveries, wrong delivery, and any and all service interruptions caused by the hosting company and its employees. We reserves the right to revise its policies at any time.

All Sub-Networks, resellers and dedicated servers of ours must adhere to the above policies.

Failure to follow any term or condition will be grounds for immediate account deactivation.